



# School Services Centre Maximizes Student Services with **ConsignO Cloud**<sup>®</sup>

The Pays-des-Bleuets School Services Centre (CSSPB) serves approximately 8,000 students in more than 36 educational institutions and three administrative centres spread out over an enormous territory. The organization must manage thousands of internal-external signature and approval cycles. Signatures therefore have a major impact on student services.



## Problems:

- Long wait times when obtaining signatures
- Students often find themselves in between the school and parents in signing processes
- Vast territory and staff spread over numerous establishments
- Approval process with multiple internal and external parties
- Heavy workload scanning documents and ensuring compliance
- Follow-up on complex and difficult processes

**“60% to 70% of our tasks that require a signature have been enhanced. (...) When we have documents to sign, it only takes a few minutes now.”**

— Sonia Rousseau, Analyst in the CSSPB IT Resources Department

## Objectives:

- Reduce turnaround times when obtaining signatures
- Easily reach the signing parties, no matter the distance
- Simplify internal-external signing processes
- Enhance the legal reliability and security of electronic documentation
- Remove students from signing processes
- Improve process management and automation
- Facilitate internal and external signatures

**“With ConsignO Cloud, you can send multiple documents at the same time : a registration form, a field trip authorization, a photo authorization. With the tabs, it takes four clicks. It’s super fast.”**

— Sonia Rousseau, Analyst in the CSSPB IT Resources Department

## The CSSPB chose the ConsignO Cloud trusted electronic signature platform for all these reasons:



Easy to use



Ability to integrate internal-external cycles



Mechanisms to notify a third party when projects have been signed



Hosted in Canada



Demonstrated legal reliability and security



Personalized customer service



Features designed for parapublic organizations



Easy adoption and deployment for all occupations



Mechanism to choose an approver who is not a signer

**“ConsignO Cloud took only a short amount of time to integrate. (...) It’s not complicated. You click on the email, answer the question or receive a text message, then approve and sign. It’s definitely not rocket science!”**

— Sonia Rousseau, Analyst in the CSSPB IT Resources Department



## Results:



**60 to 70% simplification of tasks** involving signatures



**Accelerated processing times** (several days vs. four hours)



**Widespread adoption** throughout the organization



Hard-to-reach **parents now sign in less than 48 hours**



**Increased legal reliability** and long-term archiving ensured



**Time savings** and elimination of transport, archiving space and paper



Significant **simplification of procurement approval processes**

**“ConsignO Cloud meets all of our security and legal needs. (...) In addition, support is just a phone call away.”**

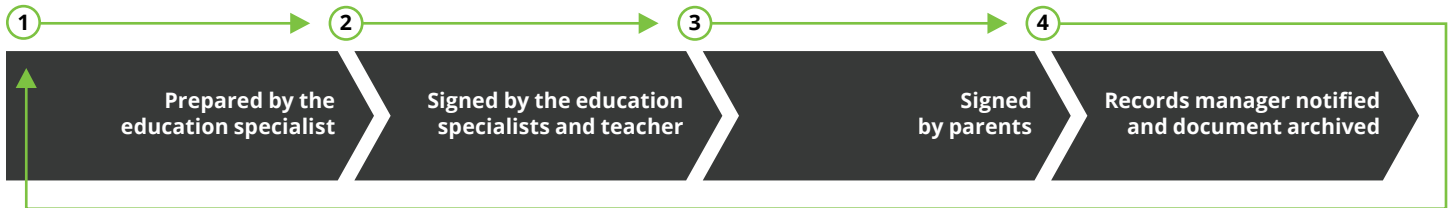
— Sonia Rousseau, Analyst in the CSSPB IT Resources Department

# Optimized work cycles with ConsignO Cloud:

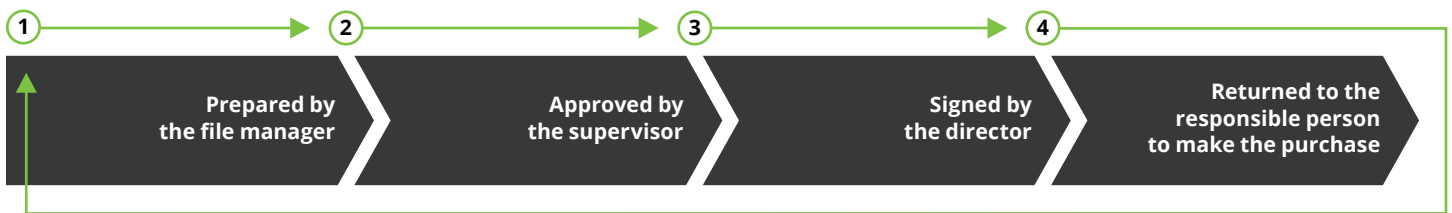
## Transport charter:



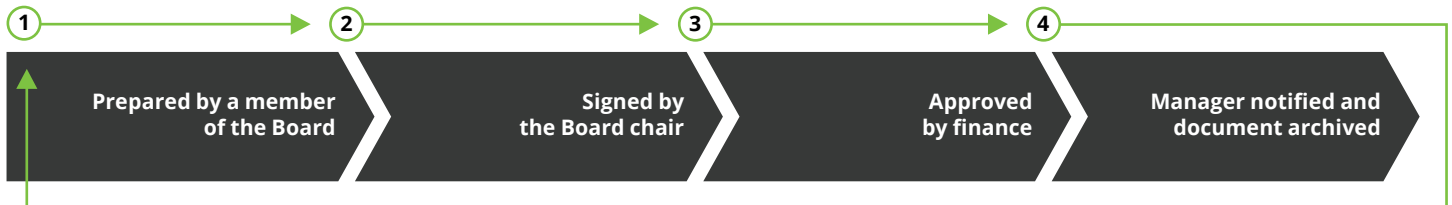
## Intervention plan signed electronically during a videoconference meeting:



## Procurement process:



## Board travel expenses:



## Certifications:

